

 **TECH SAVVY FRIENDS** presents

# Ordering Groceries Online & Delivery Options



## Why Order Grocery Online?

- Wide range of options, from produce to meals to household products...
- Home delivery service
- Can order 24/7 from the leisure of your home
- Avoid parking queues
- Browse offers at your own leisure, often enjoy special discounts



## In choosing your online grocer, pay attention to...

- Delivery cost
- Delivery service offered:
  - Curbside/to-door
  - Attended/unattended delivery
  - Delivery time
- Subscription fee
- Minimum spending requirement
- Personal information protection (grocer reputation)



## What can you purchase online?



**Produce and  
Grocery**



**Household  
Supplies**



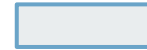
**Pretty much  
anything**



## What do you need to purchase online?

1. Computer/smartphone
2. Secure internet connection
  - ★ Do not shop online using public Wifi!
3. Credit/Debit Card
4. Delivery Address
5. Email Address and Password (often required)

Legend:



= Fill this



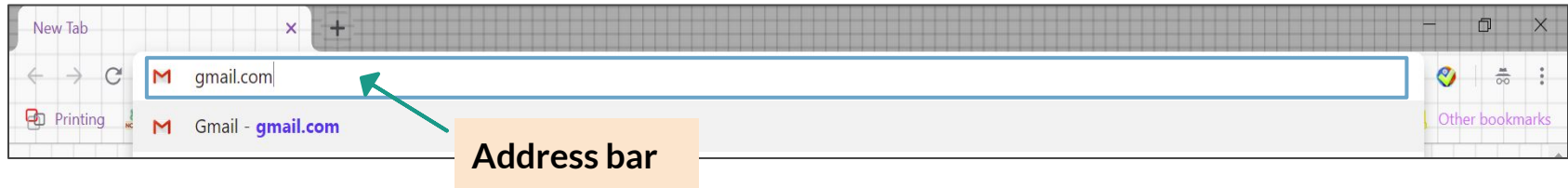
= Click here

## How to set-up a Gmail account?

1. Open Browser



2. Visit [gmail.com](https://gmail.com) by typing “gmail.com” in the address bar and pressing “ENTER”



Legend:

= Fill this

= Click here

## How to set-up a Gmail account?

3

4 First name: Tech Savvy, Last name: Friends

5 Username: techsavvyfriends@gmail.com

6 Password: qSeDfof1038, Confirm: qSeDfof1038

8 Phone number: 9195559555

9

10 Enter verification code: 346205

11

12 Recovery email address (optional)

13 Month: March, Day: 02, Year: 1982

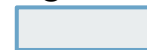
14 Your birthday: Female

14

This will become your **email address** (e.g. [techsavvyfriends@gmail.com](mailto:techsavvyfriends@gmail.com)) which you can use to sign up for other online accounts.

Click the eye icon to show your password.  
**Remember your password** and write it down somewhere safe!

Legend:



= Fill this



= Click here

## How to set-up a Gmail account?

15. Review and agree to Google's Privacy and Terms. You are now all set!

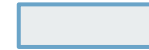
The screenshot shows the Google Privacy and Terms page. At the top is the Google logo and the title 'Privacy and Terms'. Below this is a paragraph of text explaining data usage. Further down is a section titled 'You're in control' with more text. At the bottom left, there is a link for 'MORE OPTIONS' with a downward arrow. At the bottom right, there are two buttons: a 'Cancel' button and a blue 'I agree' button. The 'I agree' button is highlighted with an orange border, indicating it is the element to be clicked.

**Important:**

- ★ **Remember your new email address and password.** If necessary, write it down somewhere very safe.
- ★ **Never ever share your password with anyone!**
- ★ **Having a Gmail account allows you to send and receive emails, as well as create other online shopping accounts, such as Prime Now and InstaCart.**



Legend:



= Fill this



= Click here

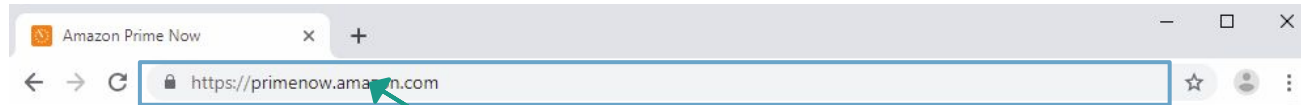
## How to create an Amazon Prime account?

1. Open Browser



An Amazon Prime account allows you to receive **free** 2-hour grocery delivery and free 2-day delivery at \$12.99/month.

2. Visit Prime Now by typing “**primenow.amazon.com**” in the address bar and pressing “**ENTER**” on your keyboard

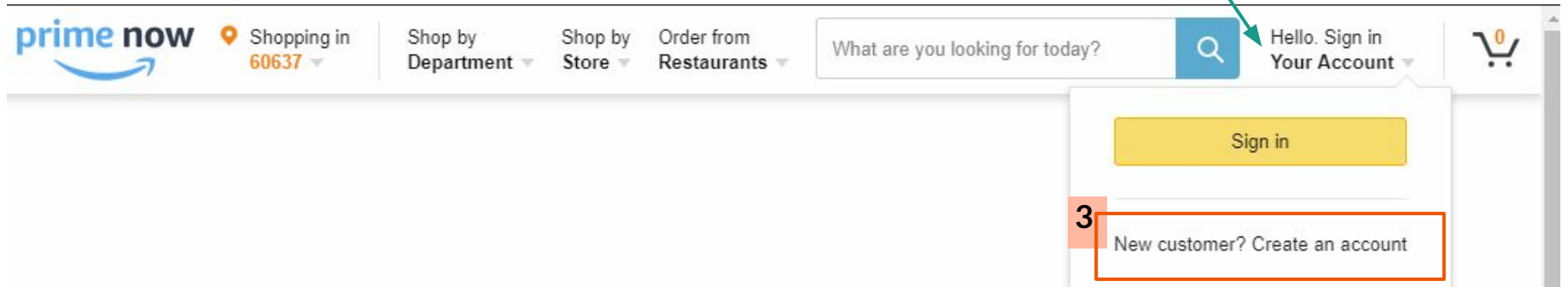


Address bar

# TECH SAVVY FRIENDS



Hover your pointer over  
“Your account” to see the  
“Create an account option”



# TECH SAVVY FRIENDS



## Create account

Enter your Gmail address (e.g. [techsavvyfriends@gmail.com](mailto:techsavvyfriends@gmail.com))

4 Your name  
Tech Savvy Friends

5 Email  
[techsavvyfriends@gmail.com](mailto:techsavvyfriends@gmail.com)

6 Password  
.....

i Passwords must be at least 6 characters.

7 Re-enter password  
.....

8 [Create your Amazon account](#)

By creating an account, you agree to Amazon's [Conditions of Use and Privacy Notice](#).

Already have an account? [Sign in](#)

For security, do NOT use your email password! Create a new one.



## Verify email address

To verify your email, we've sent a code to [techsavvyfriends@gmail.com](mailto:techsavvyfriends@gmail.com) ([Change](#))

9 Enter code  
.....

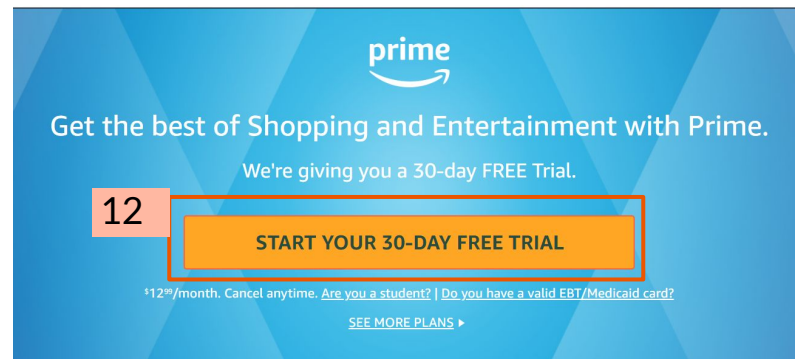
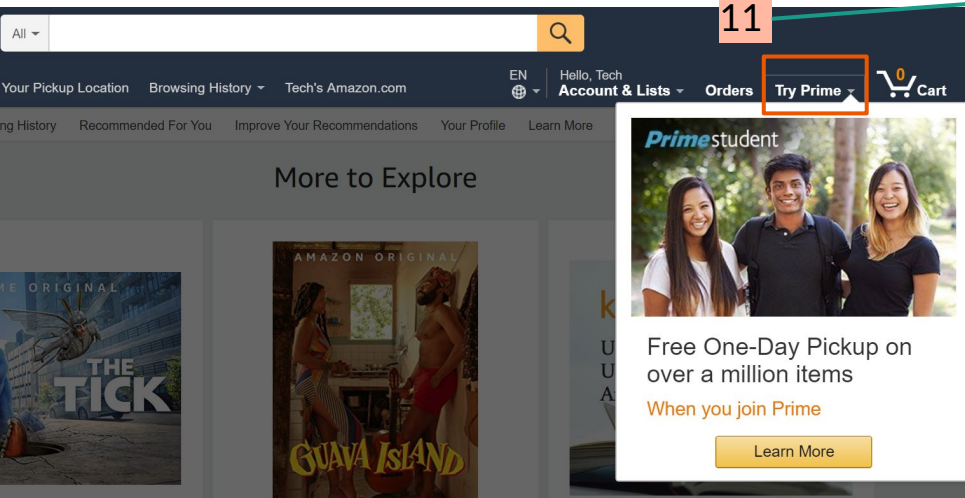
10 [Verify](#)

[Resend code](#)

Sign-in to your email by visiting "[www.gmail.com](http://www.gmail.com)" using your newly created email address and password, and look for an email from Amazon.com

# TECH SAVVY FRIENDS

After Step 10, you should be redirected to Amazon's homepage (www.amazon.com). Click "Try Prime"



13. Enter your credit/debit card details. Press "Add your card"

## Credit Cards

Amazon accepts all major credit and debit cards.

^ [Add a card](#)

Enter your card information:

13

14

Name on card

Card number

Expiration date

Tech Savvy Frien

4308 6635 2218 5423

04

2021

Add your card

- ★ Only complete this section when you have password-protected, secure internet! Do NOT enter your credit/debit card information when using public computers, or when connected to public networks (e.g. in a public library, cafe, etc.)

Legend:



= Fill this



= Click here

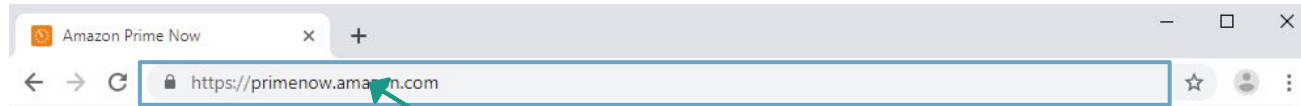
## How to use Prime Now?

1. Open Browser



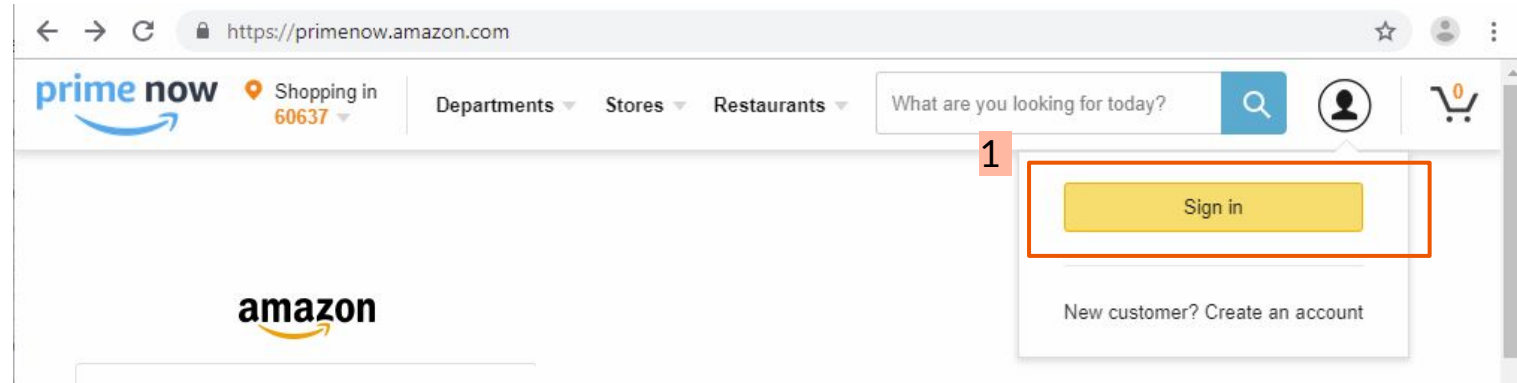
An Amazon Prime account allows you to receive **free** 2-hour grocery delivery and free 2-day delivery at \$12.99/month.

2. Visit Prime Now by typing “**primenow.amazon.com**” in the address bar and pressing “**ENTER**” on your keyboard



Address bar

# TECH SAVVY FRIENDS



2

**Sign in**

Email (phone for mobile accounts)

techsavvyfriends@gmail.com

Password [Forgot your password?](#)

.....

Sign in

By signing in you are agreeing to our [Conditions of Use and Sale](#) and our [Privacy Notice](#).

☐ Keep me signed in. [Details](#)

New to Amazon?

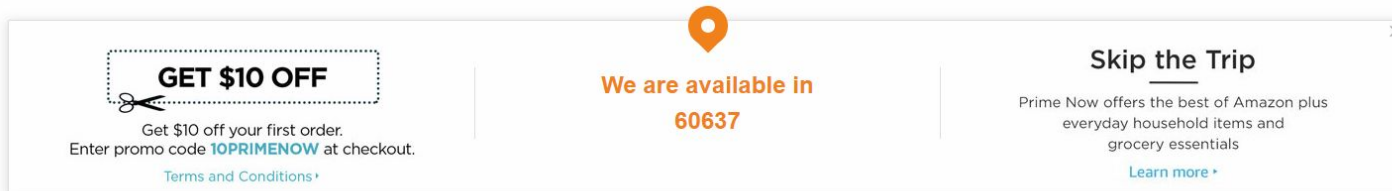
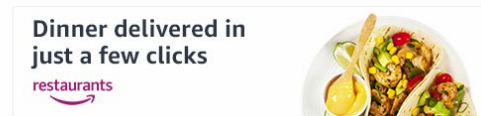
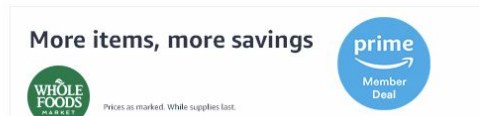
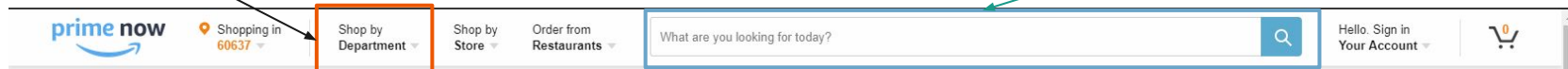
Create your Amazon account

Use the email and password you have entered in the Sign-up process

# TECH SAVVY FRIENDS

Hover pointer here to browse by department/aisle

Search for any specific product by typing in its name here, and pressing "ENTER" on your keyboard.

















# TECH SAVVY FRIENDS

Here is an example of what you will see if you type “bananas” in the search box. Click on a product to view details.

prime now Shopping in 60637 Shop by Department Shop by Store Order from Restaurants bananas Hello, Sign in Your Account 0

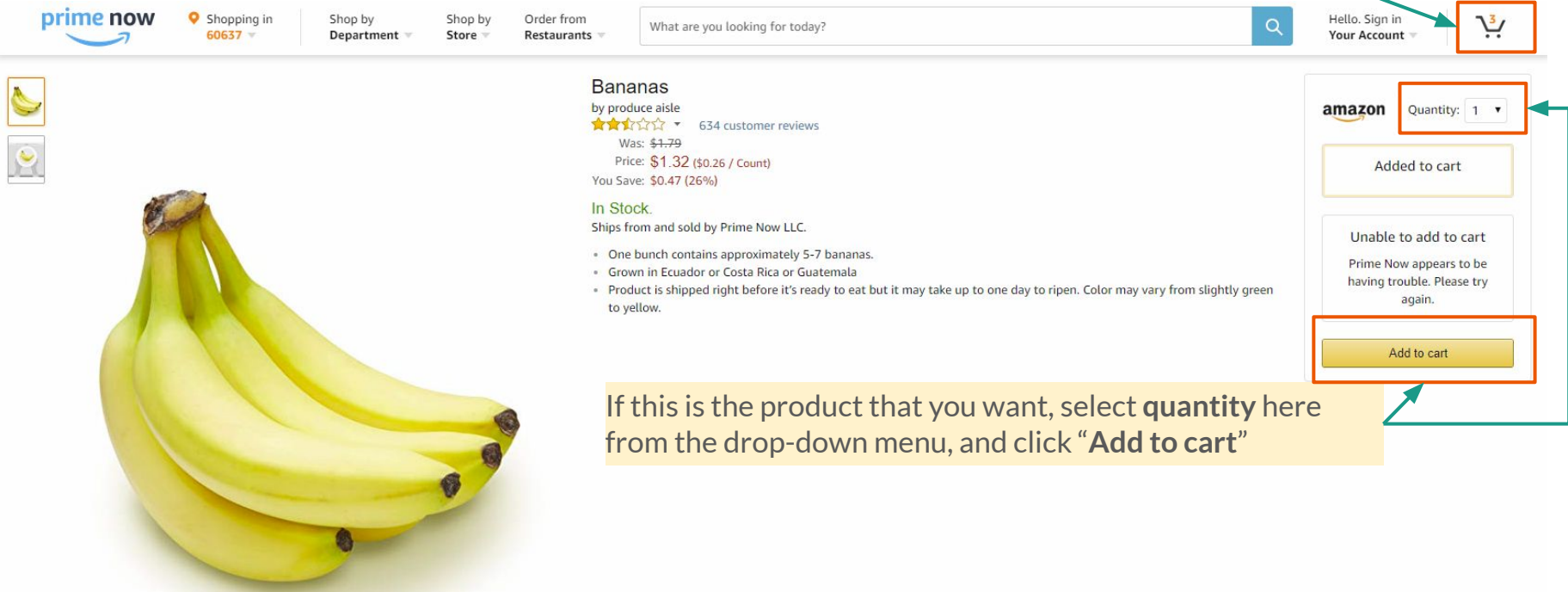
317 Results for: bananas Filter by department for sort options Show Filters

 <p>Organic Bananas, One Bunch (min. 5 ct)</p> <p>amazon \$1.38 Add</p>	 <p>Bananas</p> <p>amazon \$4.79 \$1.32 Add</p>	 <p>Banana Plantain Macho Conventional, 1 Each</p> <p>WHOLE FOODS MARKET \$1.49 per pound Add</p>	 <p>Manzano Banana Apple Conventional, 1 Each</p> <p>WHOLE FOODS MARKET \$1.99 per pound Add</p>	 <p>365 Everyday Value, Freeze Dried Banana Slices, 1.6 oz</p> <p>amazon \$3.99 Add</p> <p>1 more buying option(s)</p>	 <p>365 Everyday Value Sweetened Banana Chips, 8 oz</p> <p>amazon \$2.99 Add</p>
 <p>Diana's Bananas, Banana Babies Dark Chocolate, 10.5 oz (frozen)</p> <p>WHOLE FOODS MARKET \$5.49 Add</p>	 <p>365 Everyday Value, Banana Chips Sweetened, 8 Ounce</p> <p>WHOLE FOODS MARKET \$2.99 Add</p>	 <p>Whole Foods Market Bulk, Banana Chips Organic</p> <p>WHOLE FOODS MARKET \$3.49 per pound Add</p>	 <p>Chobani 2% Greek Yogurt, Strawberry Banana on the Bottom...</p> <p>amazon \$1.09 Add</p> <p>1 more buying option(s)</p>	 <p>Simple Mills, Mix Muffin Almond Flour Banana, 9 Ounce</p> <p>WHOLE FOODS MARKET \$7.99 \$6.29 Add</p> <p>1 more buying option(s)</p>	 <p>Happy Baby Banana Puffs, Finger Food, Organic, 2.1 oz</p> <p>WHOLE FOODS MARKET \$3.39 Add</p>



# TECH SAVVY FRIENDS

Click on this shopping cart icon to see all the items you wish to purchase.



The image shows a screenshot of the Amazon Prime Now website. At the top, the Prime Now logo is on the left, followed by location information (Shopping in 60637), navigation links (Shop by Department, Store, Order from Restaurants), a search bar (What are you looking for today?), and a user account link (Hello. Sign in Your Account). A shopping cart icon with a '3' is highlighted with an orange box and a green arrow pointing to it from the text above. Below the navigation bar, a large image of a bunch of yellow bananas is on the left. To the right of the image, the product details for 'Bananas' are shown, including a star rating, price (\$1.32), and a list of bullet points. A shopping cart overlay is on the right side of the page, showing the Amazon logo, a quantity dropdown menu set to '1', an 'Added to cart' button, and an 'Unable to add to cart' message. The 'Add to cart' button at the bottom of the overlay is highlighted with an orange box and a green arrow pointing to it from the text below.

prime now Shopping in 60637 Shop by Department Shop by Store Order from Restaurants What are you looking for today? Hello. Sign in Your Account

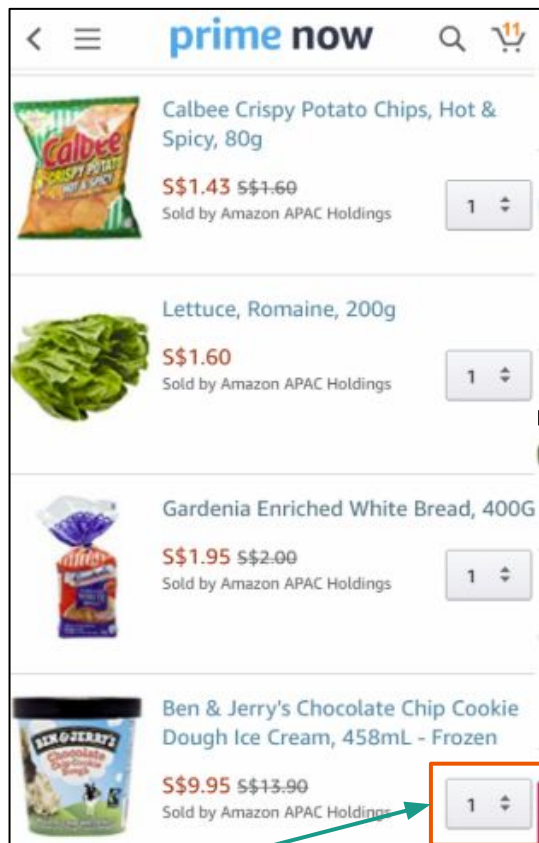
**Bananas**  
by produce aisle  
★★★★☆ 634 customer reviews  
Was: ~~\$1.79~~  
Price: **\$1.32** (\$0.26 / Count)  
You Save: **\$0.47** (26%)  
**In Stock.**  
Ships from and sold by Prime Now LLC.

- One bunch contains approximately 5-7 bananas.
- Grown in Ecuador or Costa Rica or Guatemala
- Product is shipped right before it's ready to eat but it may take up to one day to ripen. Color may vary from slightly green to yellow.

amazon Quantity: 1  
Added to cart  
Unable to add to cart  
Prime Now appears to be having trouble. Please try again.  
Add to cart

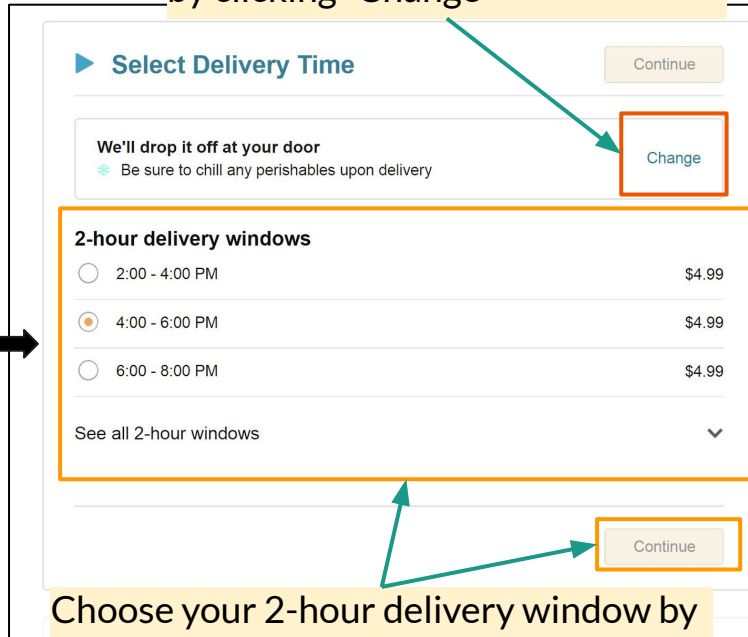
If this is the product that you want, select **quantity** here from the drop-down menu, and click “**Add to cart**”

# TECH SAVVY FRIENDS

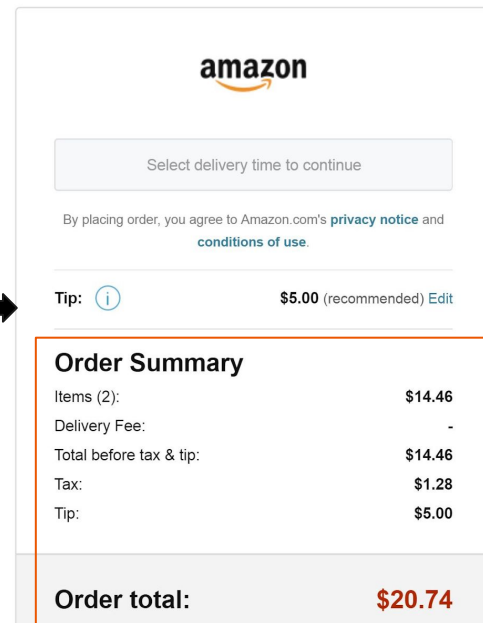


You can edit the quantity of any product or delete it from your shopping cart

Customize your delivery method by clicking "Change"



Choose your 2-hour delivery window by selecting one of the presented options. Click "Continue" once you are done.



Before submitting your order, double-check:

- ★ Items selected from your shopping cart
- ★ Delivery method and window
- ★ Order subtotal and total