

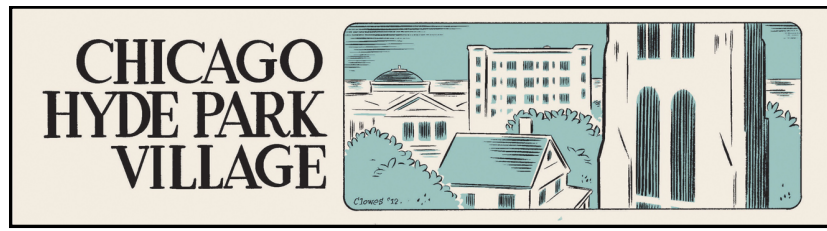


## ANNUAL REPORT 2020

*Prepared for the CHPV Annual Meeting, scheduled for March 9, 2020,  
cancelled due to Covid-19.*

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March 8, 2020

Dear Members & Friends:

Chicago Hyde Park Village continues to grow and deepen its commitment to our membership and community. We have over 170 members from across the southside. Our Executive Director, Michelle Dassinger, has been with us for more than a year. We are lucky and blessed to have had Dorothy Pytel join our staff this year. Her extensive experience in not-for-profits allows her to help us in many areas from training volunteers to organizing the new Village Visitors program. We are evolving from a largely volunteer organization to one with a mixture volunteers and professional staff.

Maybe the most exciting recent event for the Village occurred on February 28 when the University of Chicago Community Programs Accelerator named us Core Partners. We have benefited from the Accelerator's expertise and facilities for many years, but our new status makes us eligible for up to \$50,000 in financial support and expands our access to the Accelerator's resources and consulting services for the next two years. We especially want to thank Ryan Priester, former head of the Accelerator and now with the MacArthur Foundation, who has championed the Village for years. The Elizabeth Louise Smith fund kindly agreed to match the Accelerator's funding with an additional \$25,000 grant to support Village programs.

In July of 2019 SHARE (Southside Healthy Aging Resource Experts) was awarded another five-year grant. Once again we will partner with them. For years SHARE has helped provide health related programing for our drop-ins. This will continue. SHARE now also supports our new Village Visitors program in which seniors are matched with volunteers for weekly social visits. Together with SHARE we have also just begun a new initiative to have Hyde Park designated a Dementia-Friendly Community.

All of this focus on partners and fundraising should not obscure our overarching mission: to foster vibrant, healthy aging by creating opportunities for social engagement through programs, events, groups and meaningful volunteering. CHPV members, board, volunteers and donors make this happen. Our heartfelt thanks goes out to all of you.

Sincerely,

Gary Worcester  
Board President

Michelle Dassinger  
Executive Director

# CHPV IN NUMBERS: 2019

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2 Tech Cafés per month with 6 the UChicago Tech Savvy Friends

5 different affinity & **support** groups

9 **friendly** Village Visitor matches

12 dinner salons at the Snail (average attendance 20)

12 members attended the national Village to Village conference

29 people **practiced** 469 hours of yoga

49 community members **shared** a Thanksgiving meal

51 volunteers **contributed** 2,500 volunteer hours

81 members enjoyed 3 field trips to the Holocaust Museum, Little Red School House, & the Smart Museum

100 guests **celebrated** CHPV's 5<sup>th</sup> Anniversary

129 people dined out **together** at 6 different Chicago restaurants

171 total members (26 new in 2019)

236 rides for 31 different members (55% medical appointments, 12% shopping, 20% CHPV events, 13% other)

316 **engaging** events

699 attendees at 22 Drop-Ins (81% members & 19% non-members)

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## CHICAGO HYDE PARK VILLAGE

Neighbors Helping Neighbors

# Donors and Supporters of Chicago Hyde Park Village 2019

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## \$5,000 and above

Anonymous

Margaret Huyck

## \$1,000 to \$4,999

Ann and Cal Audrain

*In memory of Craig Krell*

Charles Custer

Josie and John Disterhoft

Jay Franke

Kathy and Roger Huff

*In Memory of Craig Krell, Alison  
Hartman, and Barbara O'Connor*

Rita McCarthy\* and Steve Fox

*In memory of Craig Krell and  
Barbara O'Connor*

Kitty Mann

James Wilson%

Gary Worcester

Montgomery Place Residents' Council

## \$500 to \$999

Susan and Guy Alitto

Eugene Krell

*In memory of Craig Krell*

Joanne Michalski & Mike Weeda

Barbara Norrish

Ann Terry Strauss

*In honor of Susan Alitto*

## \$250-\$499

Alfred Baker

J. M. Chernick

Jane Comiskey

*In honor of Craig Krell*

Inagrace and Paul Dietterich

Champlin Gardner

Barbara Flynn Currie

Barbara Hall

Jacquelyn Kirley

Vreni Naess

Terry Stumpf & Barbara Norrish

*In honor of Susan Alitto*

Michael Wichura

## \$10-\$249

Anonymous (3)

Elizabeth Adkins^

Joan and Khazan Agrawal

Lenora Austin

Nancy and Richard Baum

William Burger

Dolores Cross

Cornelia Dahlberg Benedict

Sylvia Dawson

Sarah Diwan

Margaret Duggar

Terri Edelstein

Roberta Evans

*In honor of the Shakmans*

Clairan Ferrono

Rosalie Fruchter

Audrey Grzyzinski

Eleanor Hall

Timika Hoffman-Zoller

Ute Jansen-Alonzo

Daniel Johnson^

Ruth Knack

Carrie Hedges

Marilyn Helmholz

Susan & Tony Kasiakoff^

Allan Lindrup

Caroline Magsaysay

*In memory of George  
McClelland*

Sylvia Mann

Barbara Mayers

Janet Mezgolits

Katherine Morsbach

Alice and Jay Mulberry

Marilyn Murray

Mary and Robert Naftzger

Marta and Ralph Nicholas

Joan K Novick

E. D. Patton

Charlene Posner

Dorothy & Peter Pytel

Lorraine Richardson

Dolores Rosenblum  
Gracemary Rosenthal  
Barbara Roy  
*In Memory of David Roy*  
Michal and Mazin Safar  
Marie Schilling  
Ian Schorr  
Elaine Smith^  
*In honor of Susan Alitto*  
Alice Solomon  
Joan L. and Charles Staples  
Dorothy Strang  
Linda Swift  
Osa Theus-Buchner & Richard  
Buchner^

Caroline Ulrich  
Fran and Peter Vandervoot  
Mary Anne Wallace  
*In Memory of Peter Angelos*  
Ryan Wilson  
Ruth & Bruce Woll

\* Also a business sponsor  
% In support of Yoga for Balance  
# Reflected in 2020 budget  
^ Gift to 2019 appeal, received in 2020

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Foundations  
Mather Lifeways  
Elizabeth Louise Smith Fund at the  
Chicago Community Trust#

Associations  
Older Women's League (OWL)

Business Sponsorships  
Toyota on Western  
DB Dentistry  
Distinctive Homes Chicago, Rita  
McCarthy, Broker

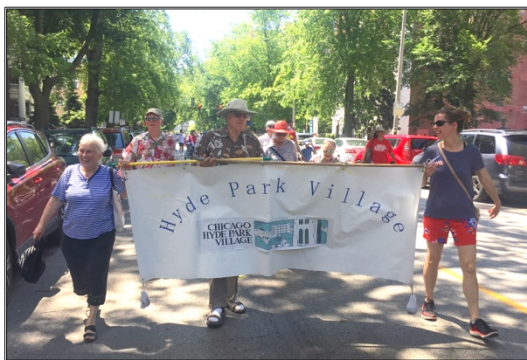
Donations in Kind  
AKA Sorority  
Hyde Park Bank  
Ruth Knack  
Joe Marlin  
Joanne Michalski & Mike Weeda  
George Rumsey – Computer Resource  
Center  
David Travis  
Bonjour Café & Bakery  
Café 53  
Chant  
Giordano's

Cedars Mediterranean Kitchen  
Fairgrass Baskets  
Giordano's  
Hyde Park Bank  
Hyde Park Produce  
Hyde Park Taco Station  
La Petite Folie  
Le Bon Jour Bakery  
Lake Shore Café  
Mercedes Opeña  
Medici on 57<sup>th</sup>  
Mesler Kitchen  
Nando's Peri Peri  
Nella Pizza e Pasta  
Piccolo Mondo  
Pizza Capri  
Potbelly Sandwich Shop  
Promontory Restaurant  
Rajun Cajun  
Saucy Porka  
Sit Down Café and Sushi Bar  
Snail Thai Cuisine  
Southside Ken Chinese  
Trader Joe's  
UChicago Presents  
Vanille Patisserie



We wish to give special acknowledgement **Hyde Park Produce** for their on-going support of CHPV, particularly the drop-in lunches and our Thanksgiving turkey.

Remember their 10% senior discount on Wednesdays!



*We thank our supporters for your generosity toward facilitating the work of CHPV. Every effort was made to include all contributions. Please let us know if we may have inadvertently missed your name. For corrections please contact Josie O. Disterhoft, [josie.disterhoft@gmail.com](mailto:josie.disterhoft@gmail.com).*

CHICAGO HYDE PARK VILLAGE  
2019 FINANCIAL REPORT/2020 BUDGET

**BALANCE SHEET:**

The Village had \$141,000 in the bank at the end of 2019. This is an increase of over \$40,000 from 12/31/18 and is due to the surplus for 2019 of \$41,000. The Village has made improvements in expense control and in our billing the SHARE. We are planning to increase expenditures in 2020 and are also preparing for the decrease in the grant of \$30,000 to cover our Executive Director's salary which will end in 2021.

Accounts receivable were \$5,400 at year end, the entire amount is due from SHARE and we currently bill and receive payment on a monthly basis.

**STATEMENT OF ACTIVITY:**

**REVENUES:**

Donations from individuals were flat when compared to 2018. However, there were sponsorships of \$4,500 in 2019 while the Village had no cash sponsorships in 2018. The annual fundraiser netted \$8000 in 2019 compared to \$15,000 in 2018. We did not hold the planned spring event and fortunately were able to have a fairly successful fall event earning more than expected. Total revenues increased by \$13,000 due to a generous grant of \$30,000 to support the hiring of our Executive Director.

**EXPENDITURES:**

Payments for consulting/contractors decreased by \$12,000 due to a change in staffing. Salary and payroll taxes increased by \$25,000 due to the addition of our Executive Director which was covered by a grant. Other decreases in expenditures resulted in total expenditures increasing only \$5000 compared to 2018.

**BOTTOM LINE:**

The Village showed a surplus of \$41,000 due to largely to changes in staffing and expense control. Plans for 2020 are for increased staff to support our growing member services, programs and activities.

**2020 BUDGET:**

Total revenues are expected to increase by \$14,000 in 2020 due largely to the Betty Lou Smith Grant of \$25,000 and Accelerator Support of \$25,000. The grant for the Executive Director will decrease by \$10,000 this year as planned, however, with other sources of funds, this does not present a problem. While the SHARE support will drop from \$58,000 a year to \$25,000 we are no longer using the grant to cover an employee who worked primarily for SHARE. The SHARE grant will cover our Senior Connections program, part of the Executive Director and other expenses.

The largest increase in planned expenditures is in Staff/Personal costs. We expect to hire another staff person to support new and existing programs. Other expenditures are expected to increase due to increased activity and will be covered by revenues.

# Chicago Hyde Park Village Committee Members March 2020

## Board

Gary Worcester  
 President  
 Rita McCarthy  
 Vice President  
 Inagrace Dietterich  
 Second Vice President  
 Joanne Michalski  
 Treasurer  
 Barbara Norrish  
 Secretary (new)  
 Susan Alitto (past  
 president)  
 Ann Audrain  
 Jane Comiskey  
 Earlline Davis (new)  
 Margaret Huyck (past  
 president)  
 Ismail Turay  
 Michelle Dassinger, Ex  
 Officio

**Executive**  
 Gary Worcester  
 Rita McCarthy  
 Inagrace Dietterich  
 Joanne Michalski  
 Barbara Norrish  
 Michelle Dassinger, Ex  
 Officio

## Nominating

Margaret Huyck, Chair  
 Jane Comiskey  
 Ismail Turay  
 Mary Young  
 Gary Worcester

## Fundraising

Margaret Huyck & Kathy  
 Huff, Co-Chairs  
 Susan Alitto  
 Jay Franke  
 Josie Disterhoft  
 Rita McCarthy  
 Joanne Michalski  
 Barbara Norrish  
 Gary Worcester

## Organizational

### Affiliations

Susan Alitto, Chair  
 Dottie Jeffries  
 Terrill Stumpf  
 Gary Ossewaarde  
 Ismail Turay  
 Gary Worcester

## Membership

No Current Chair  
 Ann Audrain  
 Van Billups  
 Eleanor Hall  
 Margaret Huyck  
 Grace Latibeaudiere-  
 Williams  
 Dorothy Strang  
 Gary Worcester

## Member Services

Margaret Huyck, Chair  
 Susan Alitto  
 Steve Fox  
 Kitty Mann  
 Madeira Myrieckes  
 Gloria Rauens  
 Barbara Roy  
 Lorie Rosenblum  
 Joan Staples  
 Gary Worcester

## Programs

Inagrace Dietterich &  
 Barbara Norrish, Co-  
 Chairs  
 Susan Alitto  
 Mary Naftzger  
 Terrill Stumpf  
 Gary Worcester  
 Jason Molony, SHARE  
 programs

## Newsletter Team

Margaret Huyck  
 Sylvia Dawson  
 Dottie Jeffries  
 Gary Worcester

## Strategic Planning

Susan Alitto  
 Inagrace Dietterich  
 Joanne Michalski  
 Barbara Norrish  
 Gary Worcester





**CHPV Affiliations Committee**  
(formerly Partnerships Committee)  
Annual Report, March 2020

**Committee:** Susan Alitto, chair, Dottie Jeffries, Gary Ossewaarde, Terry Stumpf

Throughout 2019, the CHPV Affiliations Committee continued to collaborate with other community and regional organizations in response to member needs and interests, to increase the impact of existing CHPV programs, to share resources, and to promote age friendly communities.

**Select Major Collaborative Activities**

- SHARE Community Grand Rounds “Journey Through Forever” with Maggie and Africa Brown
- 2019 Woodlawn Summit
- 2019 African Festival of the Arts, Washington Park
- 2019 [Village to Village Network](#) Annual Meeting, Chicago
- U of C Volunteer Day
- First Community Meeting\* (Community Initiative)

**Ongoing Collaborative Activities**

- Hyde Park Art Center Artful Aging programs (3<sup>rd</sup> Wednesday of each month, usually 11am – 1pm at the Hyde Park Art Center)
- Hyde Park Book Club (3<sup>rd</sup> Monday of each month, 7:30-9 pm at the Hyde Park Historical Society), jointly sponsored by the CHPV and the Hyde Park Historical Society
- SHARE Network partner activities
- Chicago Aging Collaborative work sessions
- Various activity and community affiliations as appropriate, e.g. Meditation groups, game groups et al.
- Social and informational gatherings in NORCs (Naturally Occurring Retirement Communities)

**Seasonal Collaborations**

- U of C Folk Festival (February)
- Gilbert and Sullivan Society Annual Production (March)
- Girls Scout cookie sale (January – March)

## Future Plans

- Continue to work closely with CHPV's major institutional affiliations.
- Expand committee
- Strengthen existing collaboration ties
- Explore new collaborations that will benefit members
- Build on first community meeting in January 2020 to organize periodic (possibly quarterly) gatherings to promote sharing and collaboration among the related area not-for-profits.

**\*Appendix A** –Participants at the first **CHPV Community Meeting** held January 7, 2020 include the following organizations:

Off the Pews  
 HP Historical Society  
 OLLI  
 CHPV  
 CECD  
 HP-K Interfaith Council  
 SHARE  
 HP Youth Symphony  
 Comer Children's Hospital Service Committee  
 U of C Service League  
 Augustana Lutheran Church  
 Heartland Alliance  
 Hyde Park-Kenwood Community Conference  
 Star Farms, Disability issues  
 Music Teachers of HP  
 Bridge groups

**Note:** *Several other groups such as the Southeast Chicago Commission and the Hyde Park Chamber of Commerce had conflicts that precluded attendance at the January 7 Meeting, but expressed enthusiasm for the CPHV Community initiative as well as commitment to future participation.*

*Jane Ciacchi, the 2011-12 president of the Hyde Park Kenwood Community Conference, has shared with the Committee the notes and participant lists from the first two HP-KCC Community Advocacy workshops.*

## **Appendix B:**

### **Draft of Current and Potential (\*) CHPV Affiliations and Collaborators**

(as of March 2020)

The CHPV Affiliations Committee is an open-ended enterprise that welcomes collaboration with other people and organizations that share our mission to build an age-friendly community.

#### **Major Institutional Partners**

- U of C Office of Civic Engagement, Community Programs Accelerator
- U of C various departments, schools, programs and student groups such as Booth, SSA, Public Policy, Tech Savvy Friends
- UC Medicine, Section of Geriatrics & Palliative Medicine, SHARE Network
- UC Medicine Office of Community and External Affairs, Community Advisory Council
- UC Medicine Urban Health Initiative. MAPSCorps
- Rush Generations\*
- Mather LifeWays

#### **Community Partners**

- Coalition for Equitable Community Development (CECD)
- Coalition for a Modern Metra Electric (CMME)
- Hyde Park Art Center
- Hyde Park Chamber of Commerce\*
- Hyde Park Historical Society
- Hyde Park Kenwood Community Conference\*
- Hyde Park-Kenwood Interfaith Conference\*
- Hyde Park Neighborhood Club\*
- Montgomery Place
- Off The Pews (OTP)
- Southeast Chicago Commission\*
- Local Schools\*
- Youth groups: e.g., Hyde Park Youth Symphony\*; Hyde Park School of Dance\*
- Midway Plaisance Advisory Council
- NORCs (Naturally Occurring Retirement Communities)
- U of C Service League

#### **Chicago Area Partners**

- Chicago Area Villages (CAV)
- Chicago Aging Collaborative (CAC)
- Shanghai Sister Cities Social Services for Older Populations Subcommittee

#### **National Partner**

- Village to Village Network (VtV)

#### **Cultural and Advocacy Partners**

- Chicago: CSO Negaunee Institute\*; Chicago Opera Theater\*; Sounds Good Chorale\*
- Local: Gilbert and Sullivan Society; U of C Folk Festival; Music Teachers of HP

#### **Business Partners**

Local businesses support CHPV's efforts to build an "Age Friendly" community with "senior discounts," donations and sponsorships for our events.

CHPV Annual Report  
March 2020

**COMMUNICATIONS “COMMITTEE”**

*Margaret Huyck, Coordinator*

The Communications Committee encompasses (at least potentially) several different functions; as noted last year, we have not been active as an overall committee.

- **Website** –will be undergoing re-design once our basic platform is decided. We know we will need ongoing staff availability to educate members how to use the site effectively.
- **Publicity** – special event publicity has been led by Kathy Huff. Terry Stumpf has taken the lead on weekly eblast announcements. Barbara Norrish manages the website calendar.
- **Newsletter** – Coordinator Margaret Huyck; current contributors
  - Overall coordination and layout – Sylvia Dawson
  - Overall graphics – Dottie Jeffries
  - Upcoming CHPV events – Rita McCarthy, Terry Stumpf
  - Reviews of Past CHPV events – Dorothy Strang, Rita McCarthy, Terry Stumpf,, Dottie Jeffries
  - Member news: deaths, new members, profiles – Gary Worcester
  - Community & Partner organizations – Susan Alitto, SHARE
  - News You Can Use – whomever
  - Flyers submitted by other relevant organizations – Sylvia Dawson
- Publication schedule: now every other month; weekly electronic notices are provided by the Program Committee

MHH: 2/28/20; MD; SD

## **CHICAGO HYDE PARK VILLAGE FUND-RAISING COMMITTEE: ANNUAL REPORT FOR 2019**

Margaret Huyck, Committee Chair; Kathy Huff Co-Chair: The Fundraising Committee of the Board is charged with raising funds beyond membership dues to support the work of the Village. This is carried out by three sub-committees: individual giving, special events, and grants/foundations. The work of each over the past year is summarized here. Detailed accounts are available in the office.

**INDIVIDUAL DONORS:** *Josie Disterhoft & Kathy Huff.* The focus of this group is to solicit individual donations from members, friends, and family with membership renewals, special events, and a yearly appeal.

Individuals, a foundation, an association, and businesses contributed a total of \$61,405 in 2019. Seventy individuals/families donated. Donated amounts ranged from \$5 to \$30,000. A list of donors is included separately in the annual report.

**SPECIAL FUNDRAISING EVENTS:** An important component of raising funds are the special events arranged each year as fund-and-friend raisers. In some years we have several; in 2019 we focused our energies on one. This one raised funds by (1) selling tickets to the event, and (2) offering items at a Silent Auction. (On other occasions we have also had an ad book.)

For the major event:  $\text{Income} = \$13,566 - 5276 = \$8,290$  Net Revenue

### **GALA FUNDRAISER: "LUMINOSITY"**

*By Rita McCarthy and Barbara Norrish*

Over 90 people attended the Chicago Hyde Park Village 2019 Gala on September 15 and enjoyed the festive reception and engaging slide presentation given by our own David Travis. The successful fundraiser was held at Congregation Rodfei Zedek in Hyde Park. Thanks to our Village members and friends who helped to make it all possible:

- Marianne Crusius and her team for making the room so festive with its decorative tables, emblematic of color and black & white photography.

- The Gala Committee (Barbara Norrish, Terry Stumpf, Joanne Michalski, Marianne Crusius, and Rita McCarthy) for all their hard work organizing all the various details of this event and Kathy Huff for publicity.
- Sponsors: Toyota on Western, Deborah Beaty, DDS, DB Dentistry, UChicago Presents, Rita McCarthy—Distinctive Homes Chicago/Coldwell Banker, and George Rumsey—Computer Resource Center
- Those who donated for the Silent Auction: Barbara Norrish, Ruth Knack, Joanne Michalski, Mike Weeda and UC Presents.
- Joe Marlin for donating a copy of his book: "Fading Ads of Chicago" for our door prize. The second door prize, compliments of CHPV, was a book of David Travis' lectures and essays issued in 2003 by David R. Godine Publisher under the title *At the Edge of the Light: Thoughts on Photographers and Photography, on Talent and Genius*.

**GRANTS:** Jay Franke, Kathy Huff, & Margaret Huyck: This category of fundraising includes a variety of possibilities for gaining economic and other support: grants from governmental entities, from foundations or other non-profit organizations, and from donor-advised funds.

**Federal Grant Subaward: SHARE:** During 2019 (and since July 1, 2015) we have been a partner in the federally-funded SHARE grant: Southside Healthy Aging Resource Experts. As a partner, we have received funds to cover part of our Executive Director salary, programmatic expenses, and overhead associated with our participation in this program.

The SHARE grant has also provided \$10,000 to implement a pilot program to establish a Senior Connections program in our community. This program will connect socially isolated seniors with friendly visitors who pledge to make a weekly visit. The program is modeled after a very successful one in Evanston, IL. It is now in operation, under the direction of Dorothy Pytel.

### **University of Chicago: Grant for NORC Social Engagement Program**

The Provost Office, Civic Engagement, and UC Medicine pooled funds to offer grants to encourage collaboration among community organizations. Chicago Hyde Park Village, Off the Pews and the Share Network received \$3000 to support our work to alleviate isolation and loneliness among the older population. Our project promotes social engagement programs in **n**aturally **o**ccurring **r**etirement **c**ommunities (NORCs). NORCs have a large percentage of residents age 50 or older who can become increasingly

isolated as they lose contact with friends and family due to illness, death and relocation.

Grant funds supported a picnic and block party organized by the Evergreen Cooperative in the 52<sup>nd</sup> St. cul-de-sac between Kimbark and Kenwood avenues. Although the focus was older residents who live in the surrounding buildings, we advertised widely and welcomed 30-40 guests of all ages and from other neighborhoods. Elected officials and the HP Herald sent representatives. Sponsors distributed literature about our programs to support age friendly communities. Participant evaluations welcomed this and potential future gatherings.

Due to scheduling difficulties, we were not able to use all the allocated funds. We have, therefore, applied to extend the implementation period so we can continue to offer similar social engagement activities in more NORCs in Hyde Park and surrounding neighborhoods.

Please contact the office if you would like such an activity in your building.

#### **Private Donor Funds for Specific Projects**

- An Anonymous donor has contributed funds to support the salary of the Executive Director over a three-year period.
- James "Sandy" Wilson provided funds to support the yoga-for-balance program

**Foundations:** Nationally, only 2% of funds distributed by private foundations are given for senior/elder programs. Funding is shifting more toward donor-advised funds and corporate giving.

- In late 2019 we received \$25,000 from the Betty Lou Smith Fund, for strengthening member services programs. We can apply for another grant in 2020, given that we can demonstrate how we have met those general goals.
- Going forward: the sub-committee is exploring other foundation and business options to fund our programs.

**IN-KIND SUPPORT:** Very important support is also provided by organizations, businesses, and individuals who provide non-cash services and benefits. We have recognized some of these above, in terms of businesses who provided gift certificates for the benefit, and food for various events.

Of course, all of our volunteers who contribute their time and talents are in this category.

And we recognize very special support we have received from participation in the **University of Chicago Community Accelerator Program**: During 2019 we received our fifth year of in-kind support, of consulting, space use, and access to external consulting to develop our organization.

**WE ARE THRILLED THAT ON FEBRUARY 28, 2020 THE ACCELERATOR ANNOUNCED THE CHICAGO HYDE PARK VILLAGE HAS BEEN SELECTED AS ONE OF THE TWO CORE PROGRAMS: We will receive \$50,000 in support over the next two years, as well as continued consulting, space use, and access to external consultants to develop our programs.**

MHH: 2/29/20; MD 3/6/20; MHH 3/6/20



# CHPV Annual Report

## March 2020

### **MEMBER SERVICES COMMITTEE**

*By Margaret Huyck*

**Current Members:** Susan Alitto, Margaret Huyck (Chair), Steve Fox, Kitty Mann, Madeira Myrieckes, Dorothy Pytel (staff), Gloria Rauens, Lorie Rosenblum, Joan Staples, and Gary Worcester (ex-officio).

**Mid-year Leadership Changes:** Ginny Cook and Kitty Mann stepped away from their Co-chair positions in the summer of 2019; Margaret Huyck agreed to assume the Chair. No formal meetings were held over the summer. In the fall Dorothy Pytel, a part-time staff member, started meeting with the committee.

#### **Accomplishments:**

1. We have a revised Member Guide that clarifies services available to Full and Associate Members, and opportunities for volunteer activities.
2. This information about Services and Volunteer Opportunities has been reduced to two one-page handouts.
3. We have initiated a new service in partnership with (and funded by) SHARE: Village Visitors. (see next section)
4. We have introduced a new service, Telephone Check-In, currently staffed by one volunteer.
5. Under the direction of Dorothy Pytel, all volunteers are now urged to report their volunteer hours each week; this information is very helpful in raising funds.
6. Dorothy is now doing volunteer training on a rapid, as-needed basis; vetting is done within the office efficiently.
7. The Committee served as a pilot "assessment group" when evaluating a new potential platform to use for website, communication, and organizational purposes. (We have used Club Express since our organization in 2015.)

**Works in Progress:**

1. We have continued the process of reviewing all forms used to sign up for services or volunteer opportunities to ensure they are internally consistent, and consistent with our mission, insurance coverage, and legal liability. This work includes consulting with outside lawyers when needed.
2. We are expanding the Health Support (or Medical Advocacy) program, recruiting more potential volunteers and providing training. The Task Force is working now to determine what kinds of information is needed in order to protect the confidentiality/privacy of the recipient, and the volunteer.
3. We are working to expand the volunteer base, both within and beyond our membership. The Member Services program suffered a serious loss this past year when member *Craig Krell* died unexpectedly. He had performed nearly 85% of our driving and would cheerfully deliver groceries even up to a third floor; he is much missed!

**Next Challenges:**

1. Revisit issue of volunteers handling cash for members
2. Clarify plans and needs for Care Teams to support Full Members in need of emergency, short term, or longer-term support. (Our members are inspired by reports of such services in other villages and think we could benefit from such programs.)
3. Identify other services needed by members which could be provided by volunteers.
4. Monitor involvement with and outcomes of Member Services.
5. Develop systematic referrals for members when our volunteer services cannot meet the needs.
6. Identify next leaders for the Member Services Committee.

**Special Report on Volunteers:** *By Dorothy Pytel*

MHH: 2/25/2020

## 2019 CHPV Volunteer Activities

### Counting volunteer hours

- CHPV began collecting and analyzing volunteer hours in 2019 and CHPV volunteers reported 2500 hours of service in 2019!
- 31 of our 51 active volunteers are now regularly reporting their volunteer hours. This means that more than 60% of our volunteers reported their volunteer hours in 2019. We think this is great progress within the first year of implementation.

### Expanding who can volunteer at CHPV

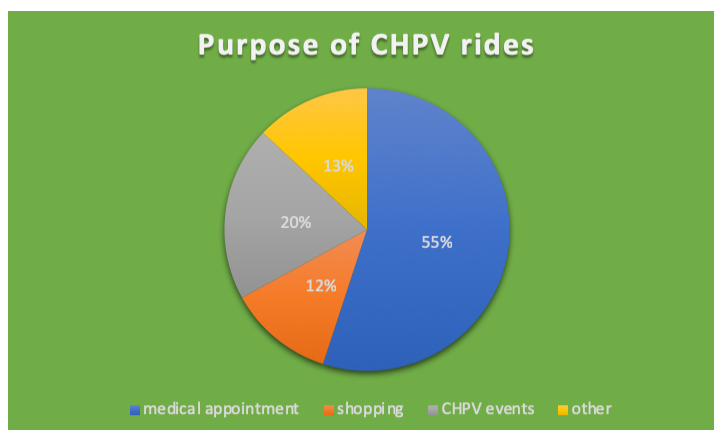
- Previously, all volunteers were members of the Chicago Hyde Park Village. In 2019, we opened our doors and began recruiting university students and other community members.
- During the past year, CHPV successfully recruited 16 new volunteers (who are not CHPV members) but happily support our mission and work through our Tech Cafe program, Village Visitor program, and other volunteer opportunities.

### Village Visitors

- With a generous grant through SHARE, CHPV created a new program called Village Visitors that connects caring volunteers to seniors who would like a weekly volunteer.
- Currently, 9 older adults are visited through the Village Visitors Program each week.
- The seniors in the program range from their early 70s to 101 years of age.
- Weekly visits consist of activities such as a walk around the lake, having a conversation over a cup of tea or coffee, assistance with electronic devices or help looking through and responding to mail.

### Providing Rides

- CHPV volunteers provided 218 rides in 2019.
- There were 20 different members who benefitted from receiving rides to destinations ranging from medical appointments, shopping, CHPV events, memorial and religious services to visits with a spouse at Montgomery Place



Submitted by Dorothy Pytel, March 6, 2020

## CHPV Membership 2 Year Report (1/1/2018-12/31/2019)

	Begin Yr 1*		End Yr 1		End Yr 2**	
	Persons Served	Totals	Persons Served	Totals	Persons Served	Totals
<b>Assoc</b>		<b>109</b>		<b>115</b>		<b>127</b>
Primary	91		92		105	
Secondary	18		23		22	
<b>Full</b>		<b>31</b>		<b>49</b>		<b>44</b>
Primary	26		38		35	
Secondary	5		11		9	
<b>Totals</b>		<b>140</b>		<b>164</b>		<b>171</b>
<hr/>						
<b>Dropped</b>			-9		-19	***
<b>New</b>			33	***	26	
<b>Net</b>			<b>24</b>	164	<b>7</b>	171
<hr/>						
<b>Year to Year Increase</b>				17%		4%
<b>Beg Yr 1 to End Yr 2 increase</b>						<b>22%</b>
<hr/>						
Percentage of Full Members		<b>22%</b>		<b>30%</b>		<b>26%</b>
(Full / Total)						

**\*Begin Yr 1 (1/1/2018):**

Excludes 12 'then active but expired' members who did not renew and were dropped in 2018.

Includes 33 'then active but expired' members who subsequently renewed in 2018. (Contributing factor: Nov & Dec 2017 first notices were sent very late).

The Jan 2019 membership report to the board provisionally calculated Begin Yr 1 Persons Served @ 141 persons; that calculation omitted 2 persons who joined in Dec 2017 but were not recorded on starter list; and 3 persons with expired memberships in grace period who did not renew in 2018; net change - reduce Begin Yr 1 Persons Served to 140.

**\*\* End Yr 2 (12/31/2019):**

Includes 2 persons with expired memberships but within grace period: Fran Grossman will renew in January (sent in form without check); John Millington's renewal is doubtful, but still possible.

This is a reduction of 'active' persons with Expired Memberships at Year End from 45 at 12/31/2017 to 2 at 12/31/2019 (and 0 if both Grossman & Millington renew in January).

**\*\*\* Note:** Five (5) 2018 New members did not renew in 2019 (Brill, Civils (2), Patterson, Snider).

1. The assignment of committee members to personally contact renewing members prior to expiration was critical to achieving the goal to have members renew before membership expiration, see Note \*\*: "backlog" reduced from 45 to 2.
2. The assignment of committee members to personally contact new CHPV members is underway; however, the reporting back has been weak. Identifying and responding to new member expectations is critical to new membership retention, see Note \*\*\*.
3. Maintaining a transaction log that details, month by month, the names, details and dates of New, Renewing, and Dropped membership activity is a key tool for assessing trends and for reconciling database totals from one reporting period to the next period.
4. Membership should coordinate with Member Services regarding service levels (e.g., percentage of fulfilled requests for rides, etc.). The Village's capacity to maintain service levels should guide the planning and 'targeting' of any membership campaign. The Village should focus on recruiting new Full Memberships only if there are sufficiently trained volunteers in place to respond to requests without adversely impacting service levels.
5. CHPV leadership should identify, monitor and periodically review key indicators related to membership recruitment and retention. Assessment of the reasons for changes (both positive and negative) can inform making necessary adjustments. For example, key indicators might include the size of the prospect pool, the conversion rate of prospects to members, the retention of new members at first renewal, the incidence of membership level downgrades and upgrades (Full to Associate & *vice versa*), etc.

CHPV Annual Report  
March 2020

**NOMINATING COMMITTEE**

*Margaret Huyck*

**Current Members:** Jane Comiskey, Margaret Huyck (Chair), Mary Young, Gary Worcester (Ex-officio)

**New Board Members:** The NC proposed, and the Board elected two new members to begin terms after their election in February.

**Ms. Earlline Lillian Davis, CRC** is a Vice President for Investments, and Senior Financial Advisor with BMO/Harris Bank. She has a finance degree from Governors State University, and she is a Certified Retirement Counselor. She currently serves the Kenwood, Hyde Park, Pulaski, and Beverly areas. Although she was born in Belize, she has lived for several decades in Oakenwald with her husband and the youngest of their three children.

Unfortunately, because of health concerns and pressing commitments, Ms. Davis has deferred her active participation on the Board for a few months. We look forward to having her with us!

**Ms. Barbara Norrish, BS, MS, PhD.** is a retired nurse and health administrator. She has a PhD in Health Services and Policy Analysis from the University of California, Berkley. She began her nursing career as an Army Nurse at Walter Reed Army Medical Center in Washington. She spent three years on the faculty of Samuel Merritt University as the Director of the Graduate Case Management program before leaving to join Kaiser Permanente, as the Director of Operations for Northern California Regional Patient Care Services (aka nursing). After retiring in 2013 she became an active volunteer.

Barbara moved to Chicago in 2016 to “share the journey of aging with my dear friend Terry Stumpf.” She became a docent at the

Robie House, since she has been a fan of Frank Lloyd Wright for several decades. She serves as co-chair of the CHPV Program Committee, and chaired the 2018 Fall Fundraiser.

## Officers

According to the By-laws, the Officers of the corporation shall be a president, vice president, secretary and treasurer. The Board may create additional offices; such officers may but need not be elected at-large Directors; and such positions may be filled by appointment by the president or another officer.

Officers are elected for one-year terms. No person shall serve for more than 2 consecutive full terms as president or vice president; No person shall serve for more than 4 consecutive full terms as secretary or treasurer. The Board may make case-by-case exceptions to the officer terms limits by 2/3 majority vote of the disinterested Directors present.

The Nominating Committee recommended the following slate to serve from 2/11/2020 to 2/11/2021:

President:	Gary Worcester
Vice President:	Rita McCarthy
2 <sup>nd</sup> Vice President:	Ingrace Dietterich
Secretary:	Barbara Norrish
Treasurer:	Joanne Michalski

These officers constitute the Executive Committee.

Before voting on the slate, the Board voted to extend the terms of office for the President and Vice President an additional year. The slate was then accepted unanimously.

**ALL MEMBERS ARE UGED TO IDENTIFY STRONG, DIVERSE POTENTIAL BOARD MEMBERS!**

## **PROGRAM COMMITTEE**

Annual Report, March 2020

Co-Chairs: Inagrace Dietterich and Barbara Norrish

Members: Mary Nafzger, Terry Stumpf, Susan Allito, Jason Molony

Regular Meeting time: 3rd Monday of each month, 3 pm, Augustana Lutheran Church

Description of CHPV Program Committee, written by Barbara Norrish:

“The Program Committee supports the mission of Chicago Hyde Park Village by providing opportunities for social engagement with other members of CHPV and within the community. Opportunities may include social, educational, and experiential events as well as participation in community activities.

Program Committee events are typically open to CHPV members, non-members, friends and the wider community.

Social opportunities such as the bi-monthly Drop-In and periodic dining together events provide an opportunity to socialize with CHPV members and other community members.

Educational events of the Program Committee address issues that seniors face in the aging process such as health challenges, fraud, loneliness, and access to health care. Other topics focus on areas of continuing interest to seniors such as travel, volunteering, and book presentations.

Experiential events include exercise classes, field trips, and discussion and support groups.

Community activities include participation in SHARE events and Hyde Park events such as the 4<sup>th</sup> on 53<sup>rd</sup> Parade.”

The Program Committee welcomes ideas and suggestions. We also invite anyone who is interested to participate in our monthly meetings.

Submitted by Inagrace Dietterich